

Newcastle Airport Competition Terms and Conditions

Competition Schedule – Win a Travel Voucher

PART A

1. **Competition Name:** Terminal First Birthday Guessing Competition – Win a \$500 travel voucher
2. **Promoter:** Newcastle Airport Pty Limited (ACN 060 254 542; ABN 30 060 254 542) (**Promoter**) of 1 Williamtown Drive, Williamtown NSW 2318 (**Head Office**). Contact phone: (+61) 2 4928 9800.
3. **Entry Requirements:** Entrants must be at least 18 years of age and reside in the Territory. Entrants agree to be bound by these Terms and Conditions.
4. **Maximum entries:** 1 per person.
5. **Number of winners:** There will be a maximum number of one (1) Winner (one prize).
6. **Territory:** Australia.
7. **Promotion Period:** Competition commences 9am on Friday 25 September 2026 and ends at 5pm on Friday 25 September 2026.
8. **Prize:** The prize is comprised of 1 (one) x \$500 travel voucher issued by Hello World Travel, Southbank, VIC 3006 (ABN 84 003 237 296), valid for 1 year from date of issue and must include flights to and /or from Newcastle Airport (NTL).

For the purposes of this Competition, the total prize pool is estimated to be no more than \$500. The Prize must be taken as stated and is not transferable to another person, unless agreed to in writing by the Promoter. The Prize is not exchangeable for other goods or services from the Promoter. Any additional expense incurred as a result of winning this prize is the responsibility of the Winner. The Promoter reserves the right to substitute the Prize with an equivalent cash prize in its sole discretion.

The prize will be given in the form of a voucher to the Winner's nominated email address (**Voucher**). The Prize is subject to the Voucher provider's terms and conditions, policies, and any black-out periods specified. The Voucher is not exchangeable for cash. The Promoter reserves the right to substitute the Voucher for another voucher of equal or greater value from a different provider in its sole discretion. The Winner must redeem the Voucher prior to the date(s) specified above (or otherwise stated on the Voucher), after which the Voucher expires.

It is the winner's responsibility to arrange their own travel details with Hello World Travel. Flights must depart from and/or arrive to Newcastle Airport (NTL). Costs incurred above the value of the voucher (\$500) are the responsibility of the Winner.

9. **Competition:** The Competition is a game of skill. Entrants are required to submit an Entry guessing the total number of coffees sold in the Newcastle Airport Terminal between the dates of 25 September 2025 and 25 September 2026. In the event of multiple correct Entries, the Winner will be determined in accordance with the earliest correct entry. Should there be equally accurate Entries (ie, the same distance from the correct number on a plus or minus basis), the Winner will be the closest and earliest Entry received by the Promoter.
10. **Determination of winner:** One (1) winner will be declared by 5pm on Monday 28 September 2026. For the avoidance of doubt, there will be one (1) winner in total for this Promotion.
11. **Publication of winners:** Winner will be personally notified by email by 5pm on Tuesday 29 September 2026.
12. **Winner's eligibility:** To be eligible to win, the Entrant's details provided to us must contain correct and accurate information. Directors, management, and employees and their immediate families of the Promoter are not eligible to win.
12. **Prize Delivery:** Winners will not incur a fee for receiving the prize. Prize will be delivered to the Winner via their nominated email address within five (5) business days of confirmation of the Winner's eligibility.

PART B

1. Information on how to enter and information provided in Part A form part of these terms and conditions and by entering into this Competition, each Entrant is deemed to have accepted and understood these terms and conditions. The Entrant agrees that these terms and conditions constitute all of the terms and conditions between the Entrant and the Promoter governing this Competition.

Participation

2. To enter, Entrants must meet all of the Entry Requirements to enter the Competition as set out in the Schedule. The Entrant warrants and represents to the Promoter that it meets all of the Entry Requirements.
3. Entry is open to residents of the Territory.

4. The Competition will be open during the Promotion Period. All eligible entries must be received by the Promoter during this time. Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission by the Entrant.

Selection of Winners

5. The winner will be determined by the accuracy of their entry, on the dates and at the location outlined in Part A. Entries that are incomplete or incomprehensible will be deemed invalid and will be ineligible to win.
6. Prize will only be awarded to the person named on entry, subject to their entry complying with these terms and conditions.
7. If for any reason, a prize is unclaimed by the Winner by 5pm on Friday 2 October 2026 despite reasonable steps by the Promoter to contact the winner, the prize will be reissued to the next closest eligible entry.
8. The Winner of the re-drawn prize will be notified by email by 5pm on Tuesday 6 October 2026;
9. The Entrant is solely responsible for ensuring that it is eligible to be a Winner, and the Promoter will not be in any way liable to an Entrant, should the Entrant be found to be ineligible to win the Competition.

Prize

10. Prizes are provided on an "as is" basis and the Promoter will not make any modifications to the Prize at the Winner's request.
11. The Promoter will not be liable for any delivery of prizes to a wrong address or account due to any error by the Winner.
12. If the Winner claims a prize but is found to be ineligible or if the Winner does not provide valid delivery details within the time frame specified by the Promoter, the Winner forfeits the Prize and it will not be re-drawn.
13. The Promoter will not be liable for re-drawing or providing a replacement prize for any Prizes that are not received by the Winner due to being lost in transit, stolen or due to any failure to accept delivery by the Winner or due to any error in details provided by the Winner.
14. The Prize may contain goods or services from 3rd party brands. Unless otherwise specified, the provision, advertisement or offer of prize from a 3rd party brand does not constitute any sponsorship, approval or endorsement of the good, service, content, policies, practices or services offered by those parties.
15. Where a Prize is specified to be delivered directly from the 3rd party prize supplier, as a condition of entry, the Winner agrees that its details may be provided to the 3rd party prize supplier by the Promoter on its behalf for the purpose of delivery of the Prize to the Winner.

Personal information

16. The Promoter will not collect any additional personal information beyond what is required to process and manage the entry to the Competition in accordance with the Promoter's Privacy Policy (newcastleairport.com.au/about-us/privacy-policy).

Personal information submitted may be provided to third parties for the purpose of administering this Promotion and distributing the prize, including to agents, contractors and prize suppliers. The Promoter may also use this personal information to contact you regarding, marketing, offers or Promotions from time to time.

Reservation of rights

19. The Promoter reserves the right to request each winner to provide proof of identity or proof of residency at the address specified in their submission in order to claim a prize. Proof of identification and residency is at the absolute discretion of the Promoter. In the event that a Winner cannot provide suitable proof, the Winner will forfeit the prize and no substitute will be offered.
20. The Promoter may, in its absolute discretion, modify or cancel the Competition and may administer this Competition in the manner that it considers appropriate in accordance with Australian law, including where the Competition is not capable of running as planned, such as where there has been infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration security, fairness, integrity or proper conduct of the Competition.
21. The Promoter reserves the right in its sole discretion to disqualify any Entrant that has, or is suspected by the Promoter to have:

- (a) breached any of these terms and conditions;

- (b) tampered with the entry process or the Competition;
- (c) engaged in any unlawful conduct;
- (d) engaged in any other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition or the reputation of the Promoter.

Exclusion of liability

28. The Promoter will not be liable for any late, lost or misdirected entries including due to technical disruptions, delayed or misplaced postage, network congestion or for any other reason. To the maximum extent permitted by law, the Promoter will not accept any liability for any error, omission or failure to administer this Competition.

29. Except for any liability that cannot be excluded by law, all Entrants release, and indemnify and hold harmless the Promoter (including its officers, employees, agents and contractors), from and against, all liability (including negligence), actions, claims, costs, losses or expenses arising out of or in connection with: any act, omission, negligence, fraud, wilful misconduct or breach of these terms and conditions by the Entrant, its nominees or agents and the Entrant or Winner's acceptance of, use of or attempted use of any prize(s) and participation in the Competition, including (but not limited to) loss of income, damage to property and personal injury whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.

30. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, agents and contractors) excludes all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Competition, including, but not limited to, where arising out of the following:

- (a) inaccurate or incorrect transcription of entry information;
- (b) any technical difficulties or equipment malfunction, malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software (whether or not under Promoter's control);
- (c) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
- (d) any theft, unauthorised access or third party interference;
- (e) electronic or human error which may occur in the administration of the Competition;
- (f) any variation in prize value as stated in the Schedule;
- (g) any tax liability incurred by a Winner or Entrant;
- (h) redemption or use of a prize; and
- (i) any act or omission, deliberate or negligent, by the Promoter, or its employees or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a Winner and, where applicable, to any family/persons accompanying a Winner.

31. To the maximum extent permitted by law, the Promoter's total aggregate liability to the Entrant under or in any way connected with these terms and conditions and the Competition, or the performance or non-performance of these terms and conditions is limited to an amount equal to any amounts paid by the Entrant to the Promoter in the three (3) month period immediately preceding the date on which the relevant claim arose, which may be zero.

General

32. These terms and conditions are governed by and will be construed under the laws of New South Wales and the parties agree to submit to the exclusive jurisdiction of the courts of New South Wales and its appellate courts.

33. All references to time in this document refer to the local time in Newcastle, New South Wales, Australia, unless otherwise stated.

34. Failure by Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

35. Capitalised terms used throughout these terms and conditions are defined in the Schedule unless specified otherwise.